

Privacy Policy

Effective Date: January 21, 2026

Last Updated: February 5, 2026

Joyra Event Management (“we,” “us,” or “our”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, purchase tickets, register for events, or interact with our healing and wellness services.

By using our website or services, you consent to the practices described in this policy.

1. Information We Collect

We may collect the following types of personal information:

Personal Information You Provide

- Name
- Email address
- Phone number
- Billing and payment details (processed securely through third-party providers)
- Event registration details
- Vendor, speaker, or application information
- Communications sent to us via forms or email

Automatically Collected Information

- IP address
- Browser type
- Device information
- Pages visited and interactions on our website

This information helps us improve our website and services.

2. How We Use Your Information

We use your information to:

- Process event ticket purchases and registrations
- Send order confirmations, event updates, and important notifications
- Communicate about events, schedules, or changes
- Respond to inquiries or support requests
- Manage vendor, speaker, and participant applications
- Improve our website, services, and user experience
- Meet legal and regulatory requirements

We only collect information that is necessary and relevant to these purposes.

3. Email Communications & Consent

By purchasing tickets, registering for events, or submitting forms, you consent to receiving event-related communications from Joyra Event Management.

You may also receive occasional updates about future healing and wellness events.

You can unsubscribe at any time by clicking the link in our emails or contacting us directly.

4. Sharing of Information

We do not sell or rent your personal information.

We may share your information only with:

- Trusted third-party service providers (payment processors, email platforms, ticketing systems)
- Legal or regulatory authorities when required by law

All third parties are required to protect your information and use it only for authorized purposes.

5. Payment Processing

Payments are processed securely through third-party payment providers.

We do not store or have access to your full payment information, such as credit card numbers.

6. Data Security

We take reasonable administrative, technical, and physical safeguards to protect your personal information against unauthorized access, loss, misuse, or disclosure.

While no system is 100% secure, we follow industry best practices to protect your data.

7. Retention of Information

We retain personal information only for as long as necessary to:

- Fulfill the purposes outlined in this policy
- Meet legal, accounting, or regulatory obligations

When information is no longer required, it is securely deleted or anonymized.

8. Your Rights Under Canadian Law (PIPEDA)

You have the right to:

- Access your personal information
- Request corrections to inaccurate information
- Withdraw consent (subject to legal or contractual restrictions)
- Ask how your information is being used

To exercise these rights, contact us using the details below.

9. Cookies & Tracking Technologies

Our website may use cookies to improve functionality and user experience.

You can modify your browser settings to disable cookies, though some features may not function properly.

10. Third-Party Links

Our website may contain links to third-party websites.

We are not responsible for their privacy practices and encourage you to review their policies separately

11. Children's Privacy

Our services are not directed to children under 18.

We do not knowingly collect personal information from children.

12. Updates to This Privacy Policy

We may update this Privacy Policy from time to time.

Any changes will be posted on this page with the updated effective date.

13. Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact:

Joyra Event Management

 Email: info@healingandwellnessshow.com

 Location: Cornwall, Ontario, Canada

We are committed to creating a safe, respectful, and conscious space for our healing and wellness community.